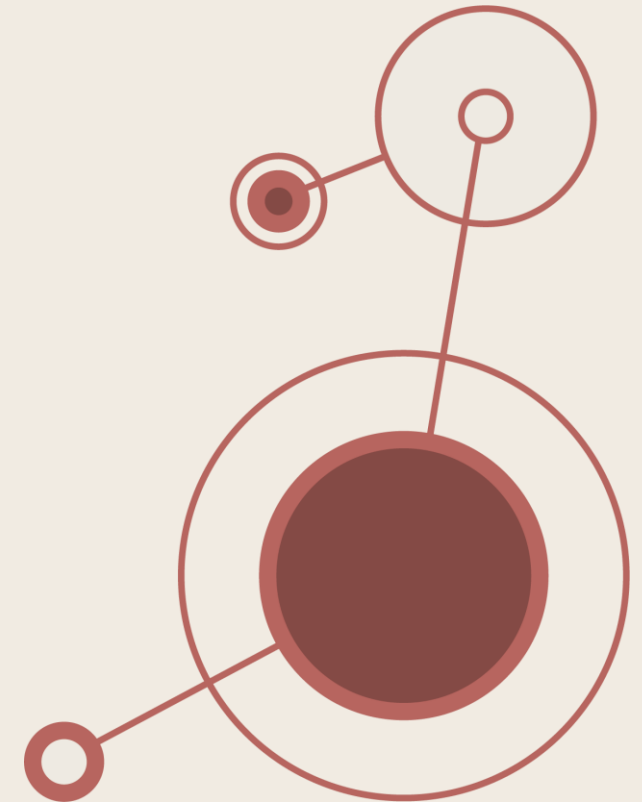




# Strategic Contract Management in DCS

Chris Sexton    Executive Director  
Business & Information Services

Gary Perry      Manager  
Performance & Accountability



# Strategic Contract Management In DCS

- Our Vision – Building a safer community by protecting the public and reducing reoffending
- The Department accommodates over 2800 prisoners across eight prisons with three in the metro area and five in regional SA
- Manages 6500 offenders in the community on various orders from seventeen Community Corrections locations
- Employs in excess of 1800 staff

# Strategic Contract Management In DCS

- The prisoner population has increased by an average of 6.7% each year for the last 10 years and by 10.6% in the last year.
- Cancellation of the new prison project in 2009
- Expansions have occurred at existing sites through doubling up and building new accommodation units
- Pressure on services such as visits, education, health services
- Rapid and extensive expansion at Mount Gambier Prison in last two years. Capacity has increased from 172 to 453 beds.

# Strategic Contract Management In DCS



Mount Gambier Prison

# Strategic Contract Management In DCS

## Contract

### Operation of the Mt Gambier Prison

- Medium-Low security prison 8kms west of Mount Gambier
- Capacity of 110 beds when it opened in 1995
- Capacity is now 453 beds (All male except for the occasional locally remanded female)
- Provision of accommodation, education, work and therapeutic programs

# Strategic Contract Management In DCS

## Contract

### Operation of the Mt Gambier Prison

- 5 year contract with G4S Custodial Services Pty Ltd commenced December 2011
- 5 year extension option built in to contract
- Current contract value \$22M per annum

# Strategic Contract Management In DCS

## Contract

### South Australian Prisoner Movement & In-Court Management (SAPMICM)

- Provision of prisoner transport services (to and from court, inter-prison transfers, medical appointments)
- Provision of in court management services (All Magistrates Courts, District & Supreme Courts on circuit in the country)
- Five Agencies party to the contract (DCS, SAPOL, CAA, DCSI and SA Health)

# Strategic Contract Management In DCS

## Contract

### South Australian Prisoner Movement & In-Court Management (SAPMICM)

- 5 year contract with G4S Custodial Services Pty Ltd commenced August 2009
- 18 month extension built in to contract commenced August 2014
- Further 5 year contract extension built in to contract
- Current contract value \$12M per annum



# Strategic Contract Management In DCS

## Contract

### Electronic Monitoring System

- Provision of an Electronic Monitoring System
- System includes a central server and tracking software along with offender-worn devices
- System allows DCS staff to identify an offender's movements retrospectively or track an offender in real time

# Strategic Contract Management In DCS

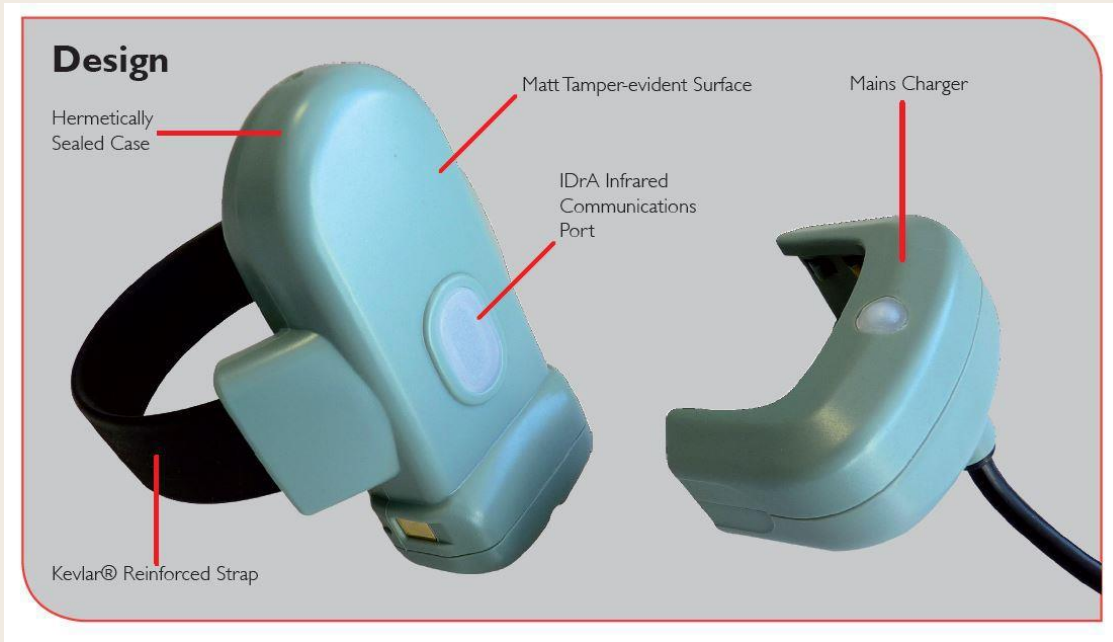
## Contract

### Electronic Monitoring System

- Sub-leasing arrangement with DCSI for young offenders
- Sub-leasing arrangement with SAPOL for monitoring high risk offenders
- 3 year contract with G4S Custodial Services Pty Ltd commenced in January 2014
- Current contract value \$1.2M per annum

# Strategic Contract Management In DCS

## Solo GPS tracking Device



## Biometric Hand Scanner



# Strategic Contract Management In DCS

## Governance, Oversight & Contract Managers

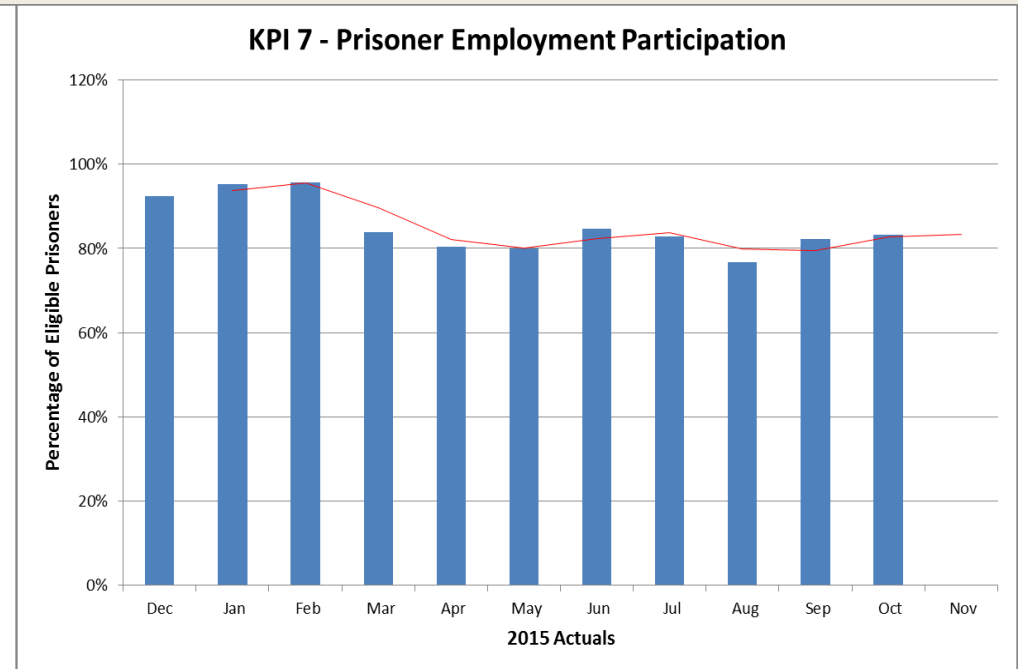
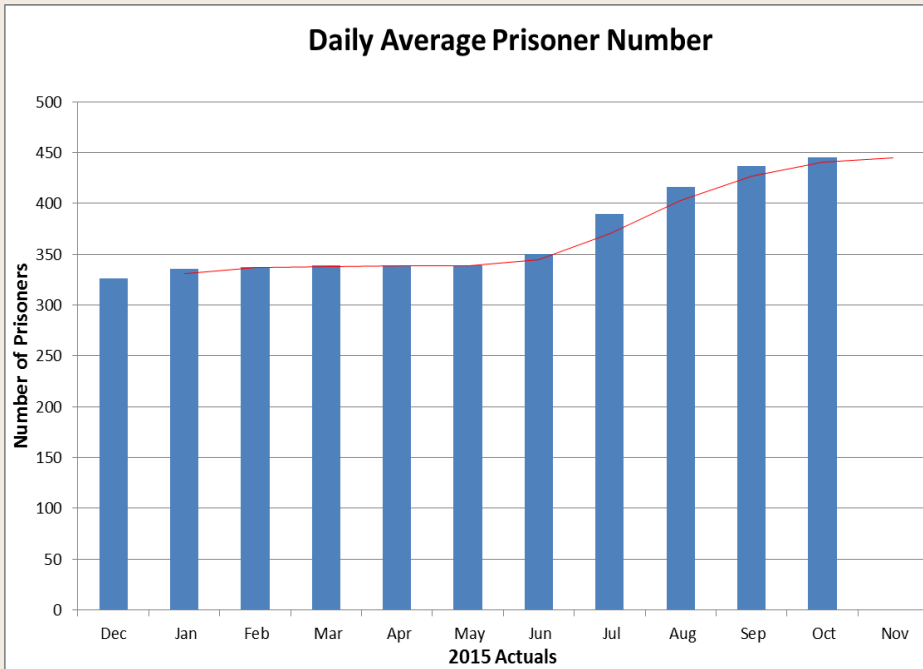
- **Mount Gambier Prison Contract**
- **SAPMICM Contract**
- **Emergency Monitoring System Contract**

# Strategic Contract Management In DCS

- **Contract Management Plans**
- **Risk (& Opportunity) Management**
- **Relationship Management**
- **Communication**

# Strategic Contract Management In DCS

- Performance Measures and Data Collection



# Strategic Contract Management In DCS

- **Payments**
- **Record Keeping and Documentation**
- **Implementation/Transition**
- **Stakeholder feedback**

# Strategic Contract Management In DCS

- **Contract review**
- **Underperformance & Dispute Resolution**
- **Extension Options**
- **Contract variations**



# Strategic Contract Management In DCS

Questions?



**Government of South Australia**  
Department for Correctional Services